



*Business and strategic consulting informed by
technology, security, and intelligence experience* [≠]

<https://confidant-consulting.ca/>

About Confidant Consulting

What is Confidant Consulting?

Confidant Consulting is a Canadian small business, incorporated federally and in the province of Ontario. The owner and president is **Richard McDonald < <https://www.linkedin.com/in/richard-mcdonald-msc-mba-lssbb-9879b26/>>**, who has retired from a second full-time career and is now consulting, part-time, to government and business.

"Confidant"?

No, it's not a spelling mistake – despite the constant suggestion of various "autocorrect" features.

Oxford defines *confidant* as "A person with whom one shares a secret or private matter, trusting them not to repeat it to others."

I chose this title to offer to be a person with whom you can discuss concerns and sensitive information, and from whom you can receive discreet and confidential advice; and to emphasize decades' experience in various executive roles, experience in coaching and mentoring, and years' experience in Top-Secret Security and Intelligence agencies (where safeguarding secrets and exercising discretion is paramount).

How Can I Help You?

I am available for short- and medium-term contracting, offering consulting and advisory services on topics such as

- Strategy
- Technology and Information Management
- Security
- Organization design
- Governance
- Innovation
- Project management
- Assessments
- Communications
- Facilitation
- Mentoring
- Hiring boards and competition coaching

My Background

I am a retired Assistant Deputy Minister, most recently serving as Chief Information Officer of a Canadian intelligence agency.

Experience includes

- 44 years in technology industries and government including:
 - 4 as an independent consultant
 - 35 in management
 - 27 at executive level
 - 17 at EX level (EX-2 to EX-4) in government
 - 6 at ADM level in government
- Security
 - 17 years in Intelligence agencies
 - Top-Secret cleared
 - Managed IT security in 4 different organizations
 - Independent consultant in Cyber Security for 3 years
- Information Management
- Procurement, Outsourcing, and Public-Private Partnership
- Innovation
- Technology strategy
- Project management
- Staffing, staff development, Mentoring

- International expatriate experience
- International partnerships
- Training and coaching
- Public speaking
- Product management
- Product development

Education

I hold the following degrees, diplomas, and certifications.

Bachelor of Science (Honours), Computer Science	University of Manitoba	1978
Master of Science, Computer Science	University of Manitoba	1979
Master of Business Administration	Queen's University	1998
Diploma, Professional Photography	New York Institute of Photography	2015
Certificate, Graphic Design	New York Institute of Art and Design	2019

A more detailed "project-oriented" résumé is available, normally supplied as part of a **procurement** < <https://confidant-consulting.ca/procurement/> > bidding process.

Professional Certification

IASSC Certified Green Belt, Lean Six Sigma	
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IASSC Certified Black Belt, Lean Six Sigma

